

Reg. No. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

120

Question Paper Code : 10833

M.C.A. DEGREE EXAMINATIONS, APRIL/MAY 2023.

Elective

MC 4022 – ORGANIZATIONAL BEHAVIOR

(Regulations 2021)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Write any two examples of positive behaviour.
2. Why various model in Organisational Behaviour are needed?
3. List few factors, which are influencing Personality.
4. What are the components of a attitude?
5. What are the key differences between leaders and managers?
6. What is coercive power?
7. Why does small groups exist in organisation?
8. What are the salient features of cohesiveness?
9. What is the need for cultural change in organisations?
10. Write any two reasons for resistance to change.

PART B — (5 × 13 = 65 marks)

11. (a) Explain the growing need and importance of resolving emerging issues in Organisational Behaviour in the Indian context, with suitable illustrations.

Or

- (b) Explain the contributions of other disciplines to the study of organisational behaviour with suitable illustrations.

12. (a) Discuss in detail about the process involved in perception and also explore the factors influencing perception.

Or

- (b) Discuss in detail about the functions of attitude and also the various methods followed in measurement of attitude.

13. (a) Compare and contrast power and politics with suitable examples.

Or

- (b) Compare and contrast various leadership styles with suitable illustrations.

14. (a) Write about the managerial implications of group dynamic on employees in organisations with suitable illustrations.

Or

- (b) Write about the need and importance of group thinking with respect to performance evaluation in industries, with suitable example.

15. (a) Write an elaborate essay on the factors influencing change in organisation. How does it affect organisational development?

Or

- (b) Write an elaborate essay on the OD interventions followed in organisations in a labour intensive industry of your own choice.

PART C — (1 × 15 = 15 marks)

16. (a) Highlight the appropriate skill sets required for managerial positions in any industry of your own choice which can develop charismatic leaders.

Or

- (b) Highlight the recent advancements in technology towards workforce development and management with reference to the research studies pertaining to organisational behaviour.