

Reg. No. :

Question Paper Code : 40910

B.E./B.Tech. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2021.

Ninth Semester

Mechanical Engineering (Sandwich)

MS 8002 – INDUSTRIAL PSYCHOLOGY AND WORK ETHICS

(Regulations 2017)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What does the industrial psychology focus on?
2. Define the term “*management*” and name the important managerial functions?
3. What are the various types of organizational culture?
4. What is meant by employee recruitment? Mention the various employee recruitment methods you are aware of.
5. State the different types of ethics and explain briefly.
6. Enumerate various dimensions of social stratification.
7. What is the need for training and development activities in the organization?
8. State the reason for existence of inequality in society.
9. Define the term communication and types of communication.
10. Why “*organizational skills*” are important in a workplace?

PART B — (5 × 13 = 65 marks)

11. (a) (i) What does an industrial Psychologist really do? (7)
(ii) Why industrial psychology is essential for engineers? (6)
Or
(b) (i) How would you describe a “perfect” boss? (7)
(ii) What are organizational behavior skills need by manager? (6)

12. (a) (i) What are the key concerns that organizations should consider in human resource planning. (7)
- (ii) Consider the last job you applied for. What kinds of screening procedures did you encounter? What were their strength and weaknesses? How could they have been improved? (6)

Or

- (b) (i) State various fatigue management techniques/methods in workplace. (7)
- (ii) State different causes of fatigue in workplace. (6)
13. (a) (i) Explain the functions of social stratification. (7)
- (ii) Discuss the importance of studying ethics. (6)

Or

- (b) (i) Write short note on social inequality. (7)
- (ii) Discuss brief history of ethics? (6)
14. (a) (i) Give five reasons why we communicate. (7)
- (ii) Write short notes on team work. (6)

Or

- (b) (i) Why are time management skills important? (7)
- (ii) How to improve time management skills. (6)
15. (a) (i) How does a person go about solving problems by making the right decision. Discuss steps in ethical decision making. (7)
- (ii) State the need for ethical skills. (6)

Or

- (b) (i) What is self-awareness? Why it is so important? State. (7)
- (ii) What is the difference between dilemma and ethical dilemma? Write your answers with examples. (6)

PART C — (1 × 15 = 15 marks)

16. (a) (i) There is no question that, the executives and other chief officers are compensated well. Is it ethical or fair/good practice that these officials receive a bonus when other employees (low and mid-level) are being laid off? What do you think, having studied the concepts of industrial psychology and work ethics? Justify your stand. (8)
- (ii) Discuss the organizational liability for Sexual harassment? (7)
- Or
- (b) (i) What to do if you feel, you are being discriminated against at work? (8)
- (ii) Who has more privacy rights according to your general observation: public or private employees? (7)
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