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Question Paper Code: X85170

M.B.A. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2020 Second Semester BA 5204 – HUMAN RESOURCE MANAGEMENT (Regulations 2017)

Time: Three Hours

Maximum: 100 Marks

Answer ALL questions

PART - A (10×2=20 Marks)

- 1. List any two roles of Human Resource Manager.
- 2. What do you mean by Human Resource Accounting?
- 3. Define Recruitment.
- 4. What do you mean by job offer?
- 5. Name few on the job training methods.
- 6. What is E-learning?
- 7. What is career management?
- 8. Brief about intrinsic motivation.
- 9. Write a note on job evaluation.
- 10. Brief about job grading.

PART – B (5×13=65 Marks)

11. a) Enumerate computer applications in Human Resource Management.

(OR)

b) What are the approaches to Human resource accounting? And explain the value approaches in detail.

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12. a) Explain the various sources of recruitment.

(OR)

- b) Describe the stages involved in the socialization process.
- 13. a) Explain the training methods.

(OR)

- b) Discuss the conditions necessary for an effective training programme.
- 14. a) Describe the steps involved in compensation administration.

(OR)

- b) Discuss about Protégé relationships and the essential qualities of mentor.
- 15. a) Describe Demotion and the reasons for demotion.

(OR)

b) Enumerate the methods of performance evaluation.

PART – C (1×15=15 Marks)

16. a) "The aim of ESOP's is to create ownership interest". In the light of this statement, describe the merits of the employee stock ownership scheme.

(OR)

b) What consequences would an organization face if the recruitment and selection process is not done well? Illustrate with suitable examples.

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