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Question Paper Code : X 85164

M.B.A. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2020

First Semester

BA 5105 – ORGANIZATIONAL BEHAVIOUR

(Regulations 2017)

Time : Three Hours

Maximum : 100 Marks

Answer ALL questions

PART – A

(10×2=20 Marks)

1. Why is it important to study Organizational behaviour ?
2. List the key traits in Big five personality Model.
3. Depict the Maslow's hierarchy of needs.
4. Why is emotional intelligence essential ?
5. What is social loafing ?
6. Why do people form groups ?
7. How leaders are different from managers ?
8. What do you understand by Political Behaviour ?
9. Define Organizational culture.
10. Who is a change agent ?

PART – B

(5×13=65 Marks)

11. a) Compare the different models of organizational behaviour.

(OR)

- b) Outline the theories of learning to understand how individuals learn new patterns of behaviours.

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12. a) Define Attitude. Discuss the characteristics and components of Attitude in detail.

(OR)

b) Define Perception. Discuss the factors that influence perception.

13. a) Discuss how the distinct stages of group development takes place in an organization.

(OR)

b) Compare and contrast different types of teams in an organization.

14. a) Explain the behavioural theories of leadership in detail.

(OR)

b) What are the different sources of power ? Which sources of power are most effective ?

15. a) Explain Lewin's three step model to manage change in organization.

(OR)

b) Define organizational climate. Discuss the factors influencing Organizational climate.

PART – C

(1×15=15 Marks)

16. a) Can you think of a type of decision that is probably better made by an individual than a group ? What types of decisions need to be made by groups ? Contrast the strengths and weaknesses of group decision making.

(OR)

b) "Stress is simply a fact of nature – forces from the outside world affecting the individual". Do you agree ? What do you think about the major causes and consequences of stress and what can individuals and organizations do to reduce it ?
