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Reg. No. :

Question Paper Code : X 85119

M.B.A. DEGREE EXAMINATIONS, NOV./DEC. 2020 Elective BA 5015 – INDUSTRIAL RELATIONS AND LABOUR WELFARE (Regulations 2017)

Time : Three Hours

Maximum: 100 Marks

Answer ALL questions

PART - A

(10×2=20 Marks)

1. What do you mean by Industrial relations?

2. What is codes of conduct?

- 3. What do you mean by Arbitration and Conciliation?
- DINIIS.COM 4. What is strikes and lockout?
- 5. Define Labour welfare.
- 6. List out welfare measures.
- 7. What is counseling?
- 8. What do you mean by occupational hazards?
- 9. What is contract labour ?
- 10. List out the social security measures.

PART - B

(5×13=65 Marks)

11. a) Explain in detail the need and importance of industrial relations.

(OR)

- b) Explain the role and functions of Trade Unions.
- 12. a) Explain in detail different types of arbitration.

(OR)

b) What are the methods in the settlement of industrial conflicts?

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13. a) What are the scope and objectives of labour welfare measures ?

(OR)

- b) "Education and Training need for the employee" Discuss.
- 14. a) What are the problems faced by the employee working in chemical industry ?

(OR)

- b) What do you mean by industrial safety ? Explain the need and importance of industrial safety.
- 15. a) Explain briefly about the welfare of special categories of female labour working in an organisation.

(OR)

- b) Write short note on :
 - i) Child Labour
 - ii) Agricultural Labour and
 - iii) Social Assistance.



16. a) Briefly explain the industrial relation problems in public sector undertaking in India.

(OR)

b) Explain in detail causes and prevention of industrial safety.

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