

## **BA5105 ORGANIZATIONAL BEHAVIOUR**

### **IMPORTANT QUESTIONS AND QUESTION BANK**

#### **UNIT-I FOCUS AND PURPOSE**

##### **2-Marks**

1. Definition of organisational behaviour?
2. Scope of organisational behaviour?
3. What managers DO?
4. Content of managerial activities?
5. Where managers work?
6. What is the behaviour?
7. What is social learning approach?
8. What is social psychology?
9. What is environment?
10. What is behaviouristic approach?
11. What is need for studying organizational behaviour?
12. What is the key element of organizational behaviour?
13. What are the types of challenges in organizational behaviour?
14. Managing workforce diversity?
15. What are interpersonal roles?

##### **13-Marks**

1. Models of organisational behaviour?
2. Element of organisational behaviour?
3. Explain the scope of organisational behaviour?
4. Importance organisational behaviour?
5. Explain the contributions to organisational behaviour discipline?
6. Nature of organisational behaviour?
7. Theory frame work of organisational behaviour?
8. Mintzberg's managerial roles?
9. Challenges of organizational behaviour?
10. Explain the management function?
11. Briefly discuss the various need and importance of organizational behaviour in IT enabled environment
12. Explain the role and skill set required for an organization manager?
13. Hawthorne experiment \_explain min changes introduced and result
14. "Human behaviour is more complex than what people believe "do you agree with this?
15. What are the factors that add complexity in human behaviour?

## **UNIT-II INDIVIDUAL BEHAVIOUR**

### **2-Marks**

1. Definition of personality?
2. What is introvert?
3. What is extrovert?
4. Define motivation?
5. Define learning?
6. Define attitude?
7. Define value?
8. What is operant conditioning?
9. Basic motivational process?
10. what is emotional intelligence?
11. What is selective perception?
12. What is halo effect?
13. What is meant by stereotyping?
14. What is self-efficacy?
15. What is a perceptual error?

### **13-Marks**

1. Function of individual behaviour (or) factors influencing individual behaviour?
2. Types of personality?
3. Theory of personality?
4. Factors influencing personality?
5. William Sheldon's personality
6. Theory of motivation?
7. McClelland's need theory?
8. Theories of learning?
9. Types of learners?
10. Explain the learning process?
11. Types of misbehaviour?
12. Components of attitude?
13. Characteristics of attitude?
14. Types of value?
15. Explain the various determinants of personality.
16. Explain Herzberg's theory of motivation with example.
17. Explain the relation between values and behaviour.
18. Discuss the impact of motivation on work behaviour.
19. Explain the two-factor theory of motivation?
20. Explain the content theories of motivation?

### **UNIT-III GROUP BEHAVIOUR**

#### **2-Marks**

1. Definition of group behaviour?
2. Characteristic of group?
3. What is group norms?
4. What is group role?
5. Definition of group decision.
6. Definition of organisation structure?
7. Define control?
8. Define communication?
9. What is formalisation?
10. What is group cohesiveness?
11. Differentiate between formal and informal groups?
12. Define role conflict
13. How do you manage conflict?
14. What do you mean by team building?
15. What is the function of groups?

#### **13-Marks**

1. Explain the characteristic of group?
2. Stages of group development?
3. Explain the group decision making process?
4. Types of groups?
5. Decision making techniques?
6. Elements of organisational structure?
7. Explain the step-in control process?
8. Elements of communication process?
9. Methods of communication (or) Types of communication.
10. Barriers of communication?
11. Explain the various factors affecting group cohesiveness.
12. Describe the characteristics of an effective team.
13. How are group decision made? How can group decision be made more effective?
14. Explain in detail any three-group decision making techniques?
15. Discuss the symptoms of group think?

### **UNIT-IV LEADERSHIP**

#### **2-Marks**

1. Definition of leadership?
2. What is Michigan's studies?
3. What is path goal theory?
4. Definition of power?
5. Defines power centers?
6. Define politics?
7. What is personal sources of power?
8. What is direct power and indirect power?
9. What is power balance?
10. What is scarcity?
11. What is charismatic power?
12. What is transformational leadership style?
13. What is referent power?
14. What are the sources of power?
15. What is expert power?

#### **13-Marks**

1. Function of leadership?
2. Types of leadership (or) leadership styles?
3. Theories of leadership?
4. Difference between leader vs manager?
5. Basics (or) sources (or) types of power?
6. Factor contributing organizational politics?
7. Limiting strategies. Explain?
8. Leader-member exchange theory?
9. Contingency theories?
10. Explain the behavioural theories?
11. Explain Blake and Mouton's approach of leadership style?
12. Discuss the different reason of organizational politics
13. Explain Hersey-Blanchard model of leadership?
14. Explain power and politics in an organization?
15. Discuss the essential characteristics required for good manager in the present economic recession.

## **UNIT-V STRESS**

### **2-Marks**

1. Definition of stress?
2. Definition of job satisfaction?
3. Define Organizational effectiveness
4. Define organizational development?
5. Define organizational culture?
6. What is culture and climate?
7. What is the process of creation of organizational culture?
8. How employees learn culture?
9. What is changing the organizational culture?
10. What are the types of supervision?
11. Why individual resist change?
12. What is work stressor?
13. What is organizational climate?
14. What is the major reason external for change in organisation?
15. How to react of proactive change?

### **13-Marks**

1. Causes of stress?
2. Explain the symptoms stress?
3. How to manage (or) cope with stress?
4. Determination of job satisfaction?
5. Important dimension of job satisfaction?
6. Measurement of job satisfaction?
7. Three level of organizational effectiveness?
8. Objectives of organizational development?
9. Types of organizational culture?
10. Transitive organizational cultures?
11. Discuss Lewin's model of OD?
12. Discuss the different approaches to measure organizational effectiveness.
13. Explain any three major OD interventions.
14. Discuss the different factors affecting organizational climate?
15. Discuss the major characteristics of organizational development?