

April 2019*Time – Three hours
(Maximum Marks: 75)*

- J.N.B: (1) Q.No. 8 in PART – A and Q.No. 16 in PART – B are compulsory. Answer any FOUR questions from the remaining in each PART – A and PART – B*
- (2) Answer division (a) or division (b) of each question in PART – C.*
- (3) Each question carries 2 marks in PART – A, 3 marks in Part – B and 10 marks in PART – C.]*

PART – A

1. What is performance standard?
2. What is organizational culture?
3. Define system.
4. What is TPS?
5. What is unstructured DSS?
6. What is internal audit system?
7. What is data conversion cost?
8. What is BPR?

PART – B

9. List out the MIS uses in any organization.
10. What is the value of information?
11. What are the characteristics of E-Business?
12. What is the role of MIS?
13. Write about electronic payment system.
14. What are the objectives of ERP?
15. What are the different ways of implementing ERP system in an organization?
16. What are the objectives of personal management?

[Turn over.....]

PART - C

17. (a) Write short notes on (i) Impact of MIS (ii) MIS as tool for management.

(Or)

- (b) Explain the essentials of strategic planning.

18. (a) (i) Discuss the classification of information.
(ii) Explain the methods of data and information collection.

(Or)

- (b) Explain the system development cycle.

19. (a) Explain with neat diagram the production management system.

(Or)

- (b) Explain the techniques for project planning and control models.

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20. (a) Differentiate ERP Vs conventional packages.

(Or)

- (b) Explain the ways how ERP can be implemented.

21. (a) Write short notes on (i) Real time system (ii) I-CASE.

(Or)

- (b) Write short notes on (i) Process model of the organization
(ii) Value stream model of the organization.